



# RESULTS OF THE SURVEY OF TEACHING STAFF 2022/2023ГГ.



**Office of Institutional Efficiency**

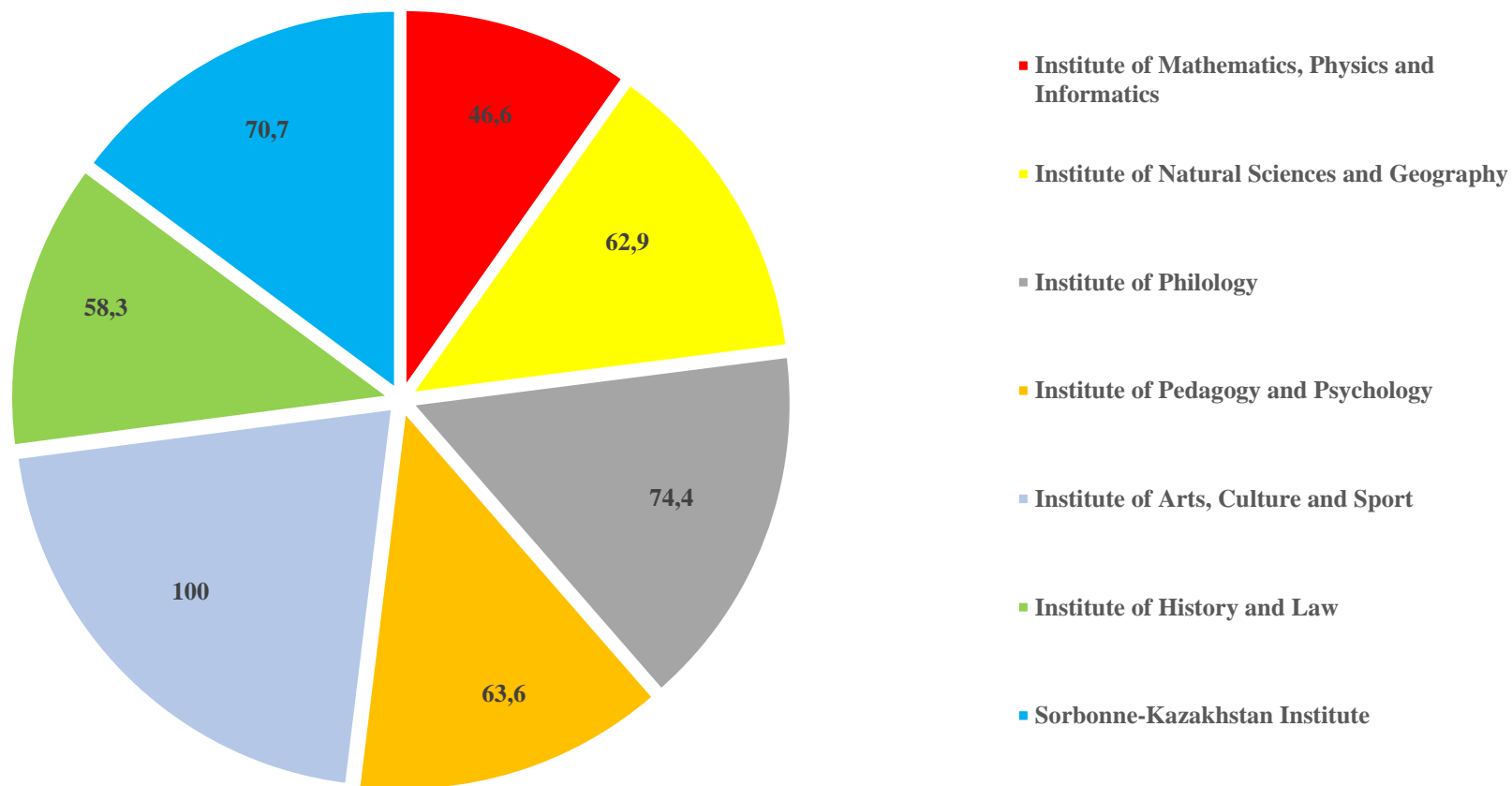
The survey took place from 09 to 16 January 2023  
Respondents – full-time teaching staff, internal and  
external part-timers

Participated in the survey – 705 (69,5%)

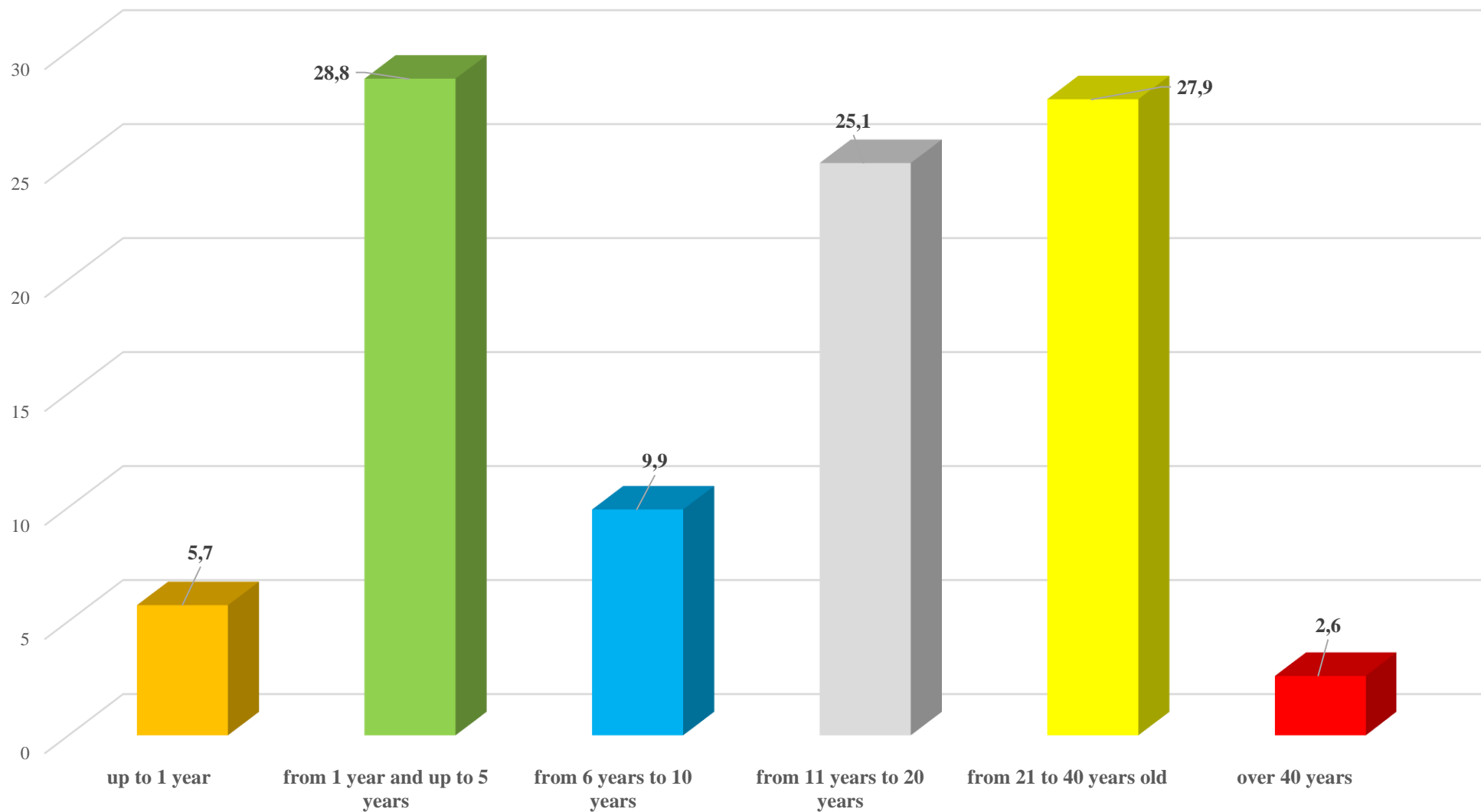
The purpose of the survey is to determine the  
satisfaction of teaching staff with the quality of the  
organization of the educational process, working  
conditions at Abai KazNPU



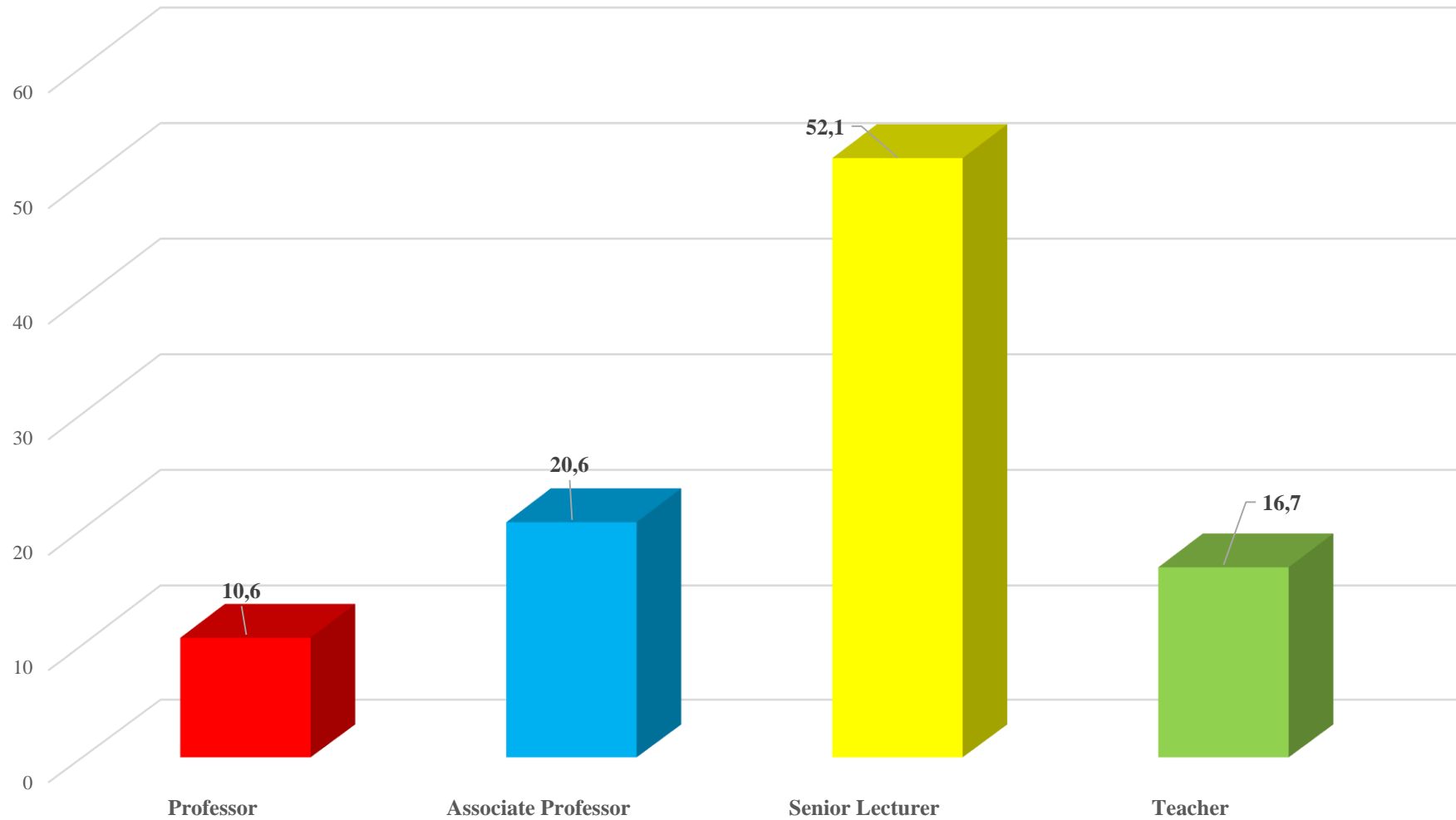
# Participation of teaching staff in the survey by institutions in percentage ratio



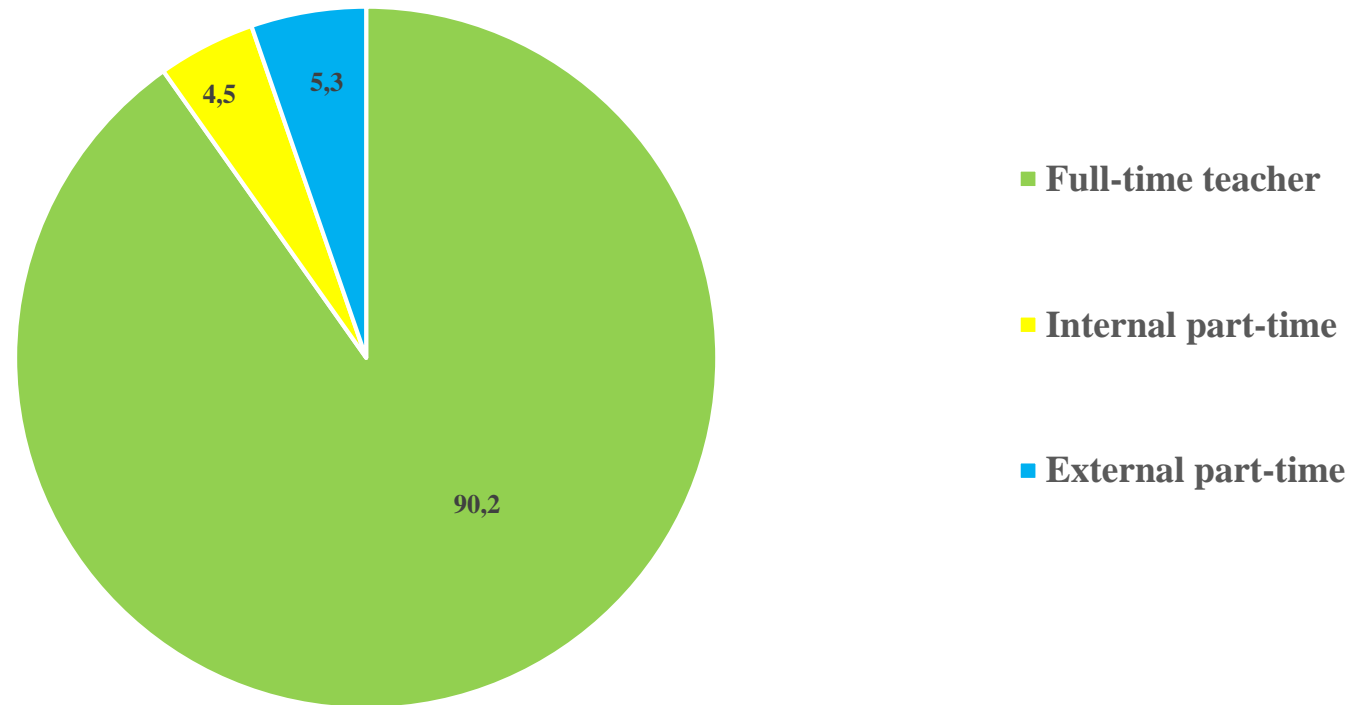
# Work experience of teachers at KazNPU named after Abai, in %



# Distribution of respondents by position, in %



# The share of full-time teaching staff and part-timers who participated in the survey, in %



Respondents were asked to evaluate the University's activities, educational process, working conditions and identify professional problems in 6 main blocks (directions):

I. Organization of the educational process

II. Material, information and socio-cultural base of the university

III. Assessment of students by teachers

IV. Organization of scientific activity

V. Service assessment

VI. Professional development

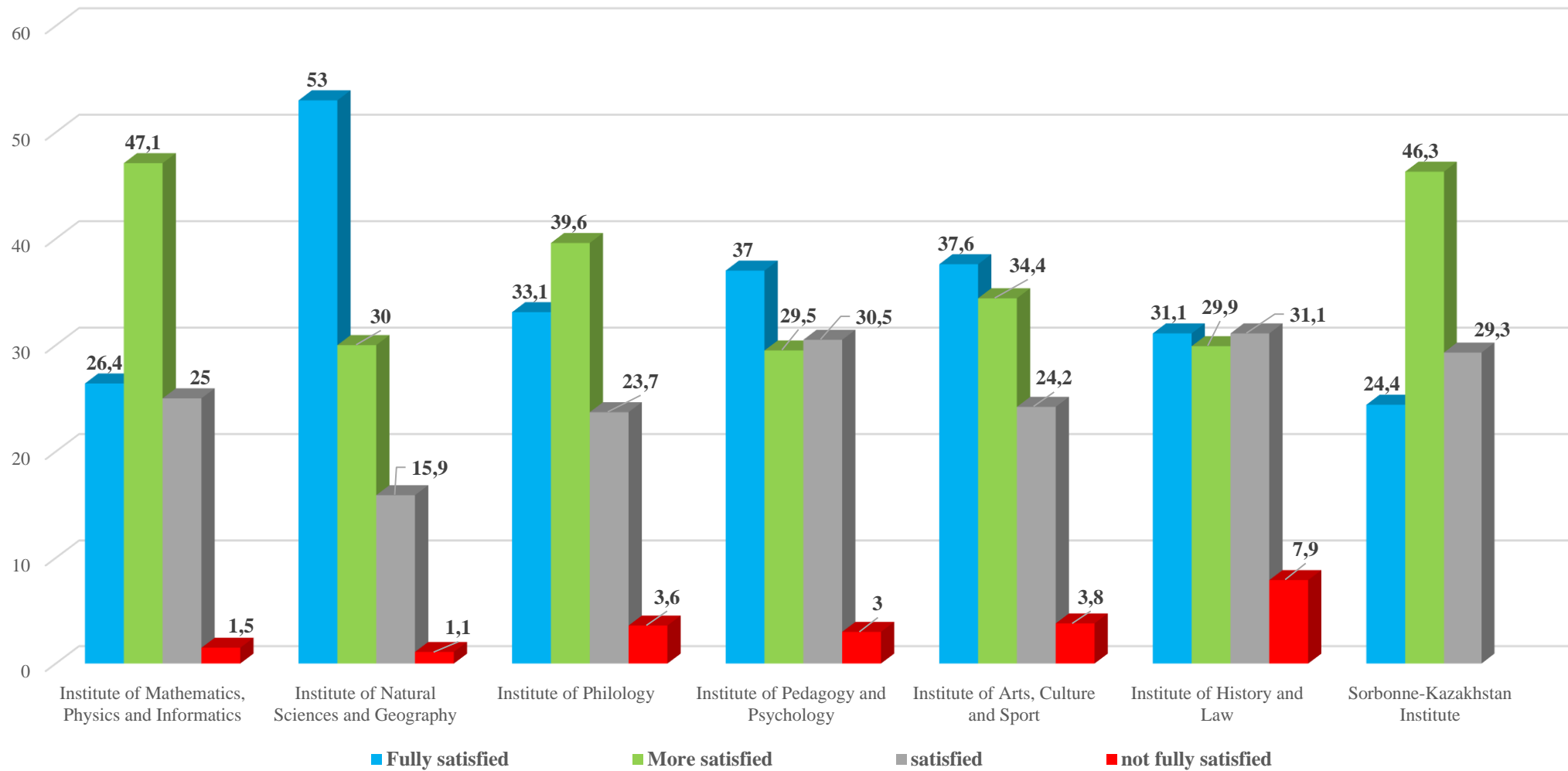
# I. ORGANIZATION OF THE EDUCATIONAL PROCESS



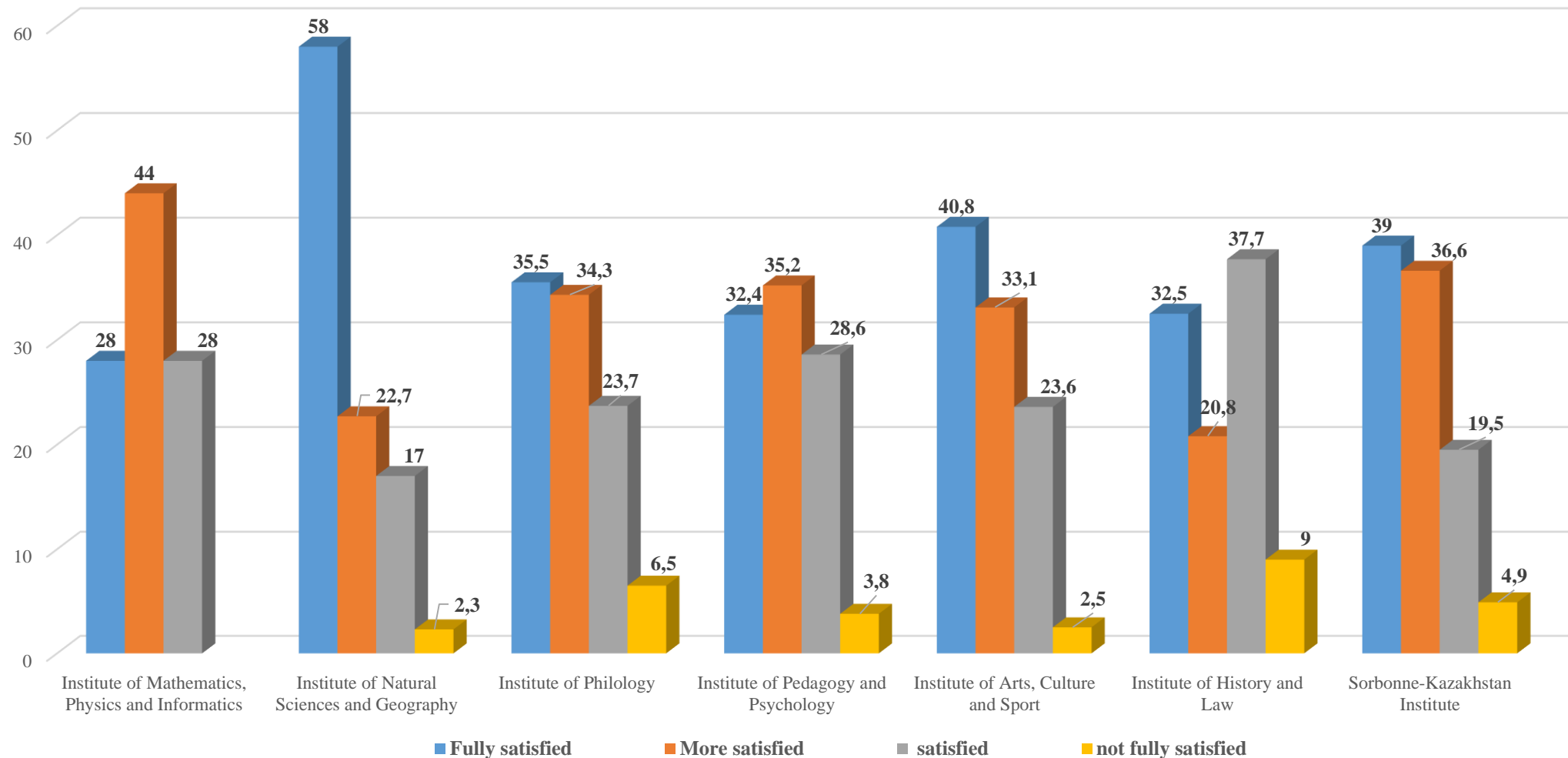


# Are you satisfied with the quality of the organization of the educational process at the university as a whole, in particular

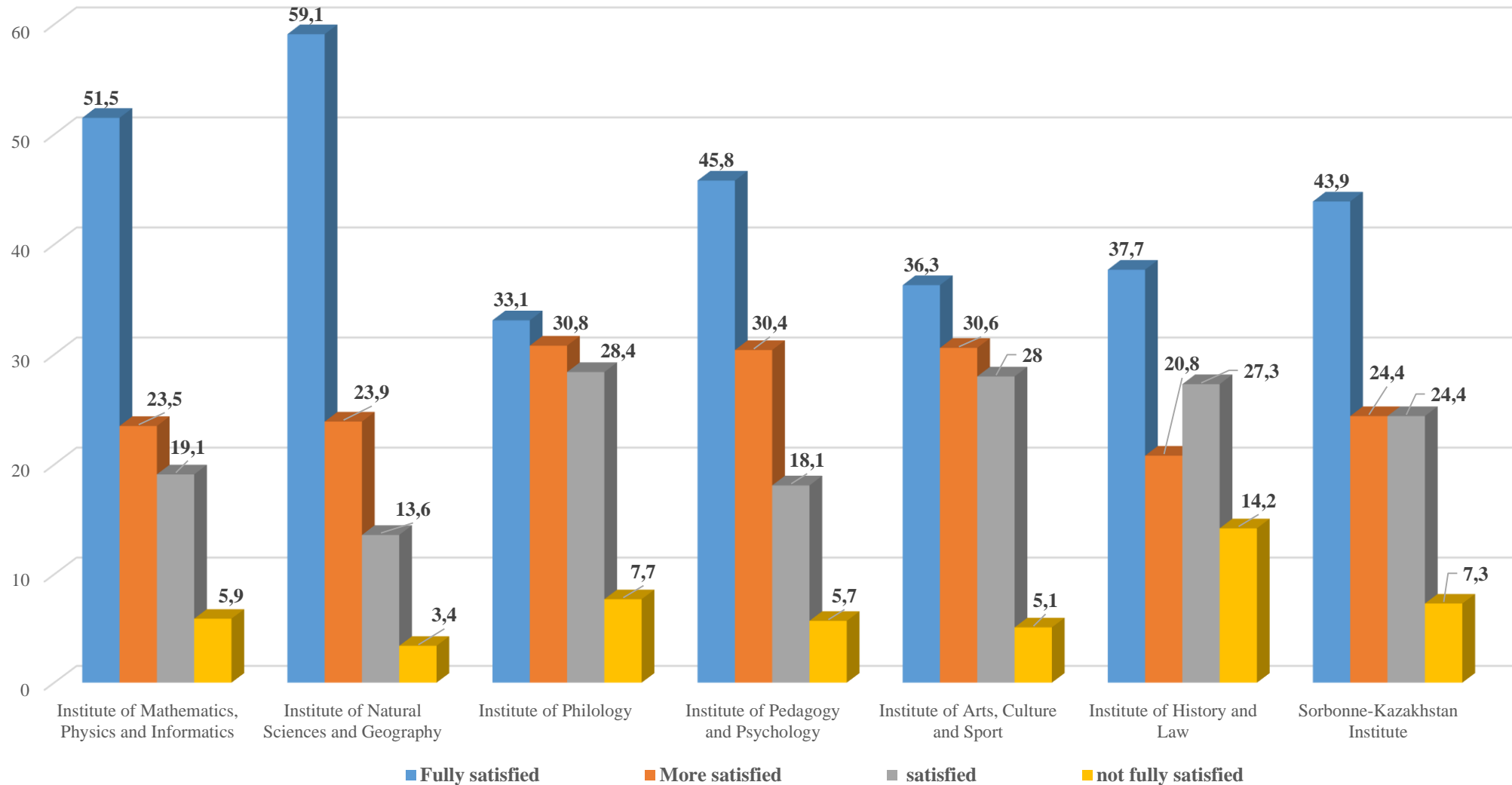
%



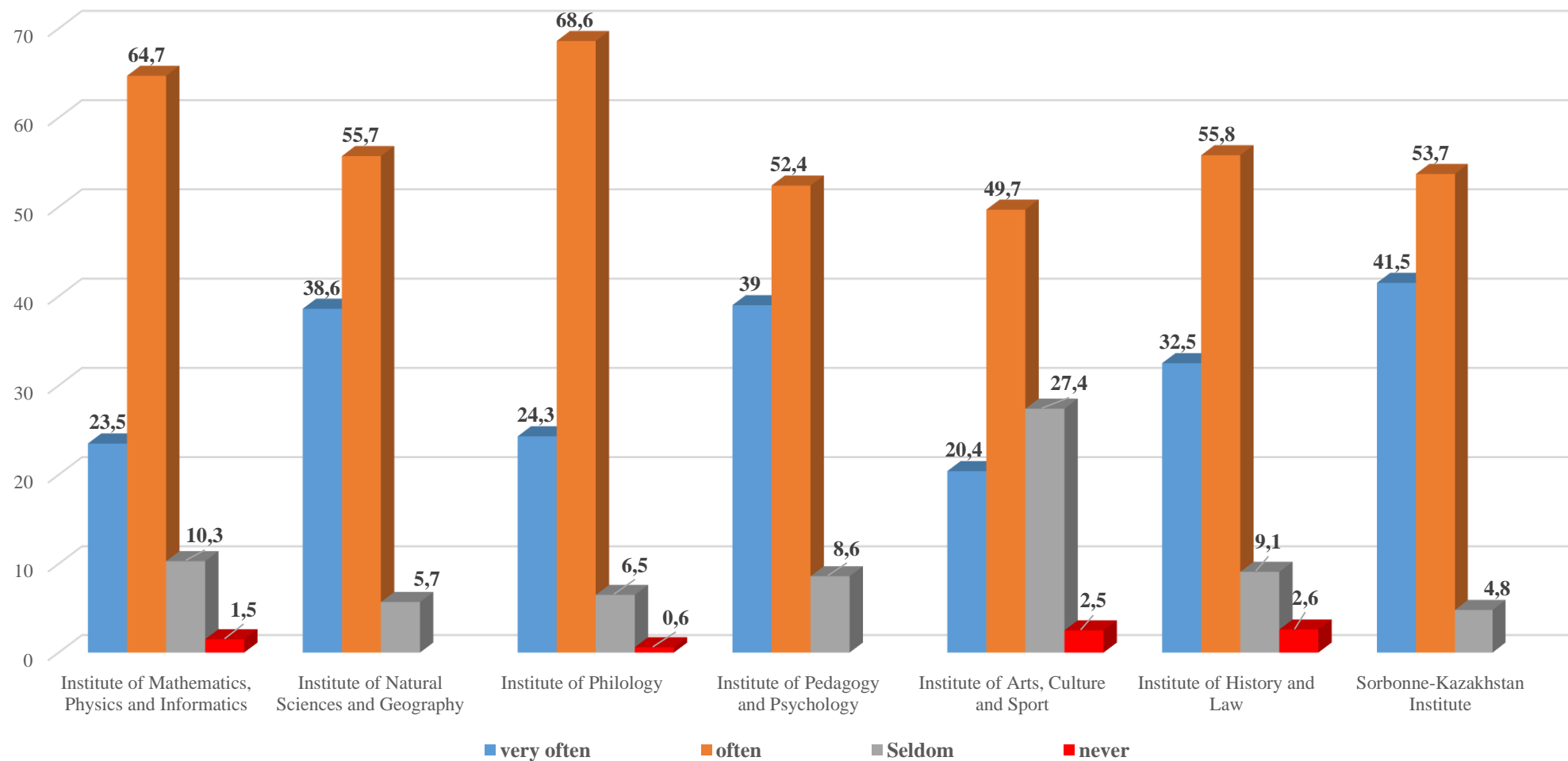
# How satisfied are you with the completeness and accessibility of information related to the educational process, scientific, extracurricular activities, in %



# How satisfied are you with the convenience of the schedule, the uniformity of the distribution of the training load, in %



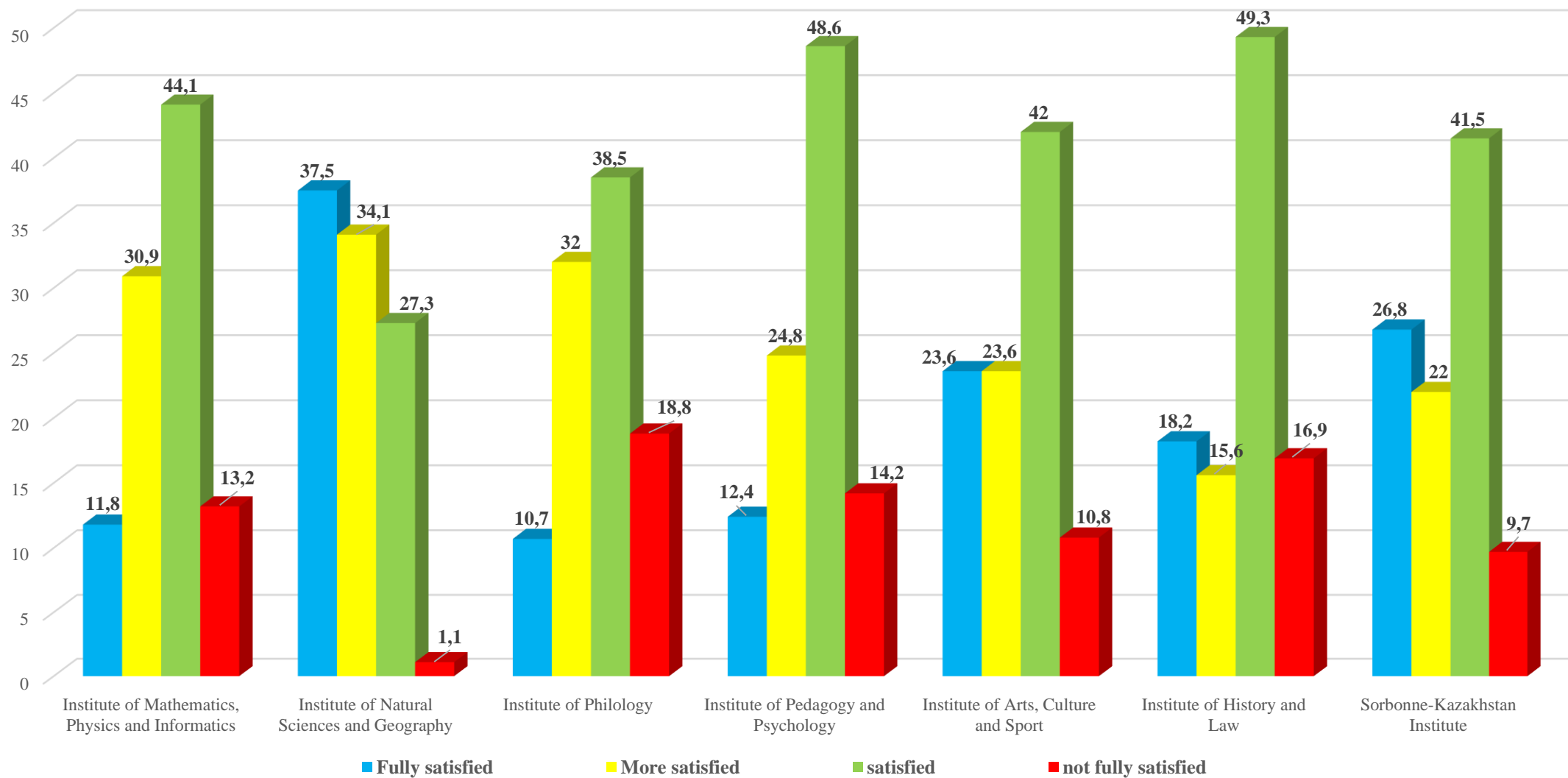
# How often do you use active, interactive methods of conducting classes within the framework of the course being taught?, in %



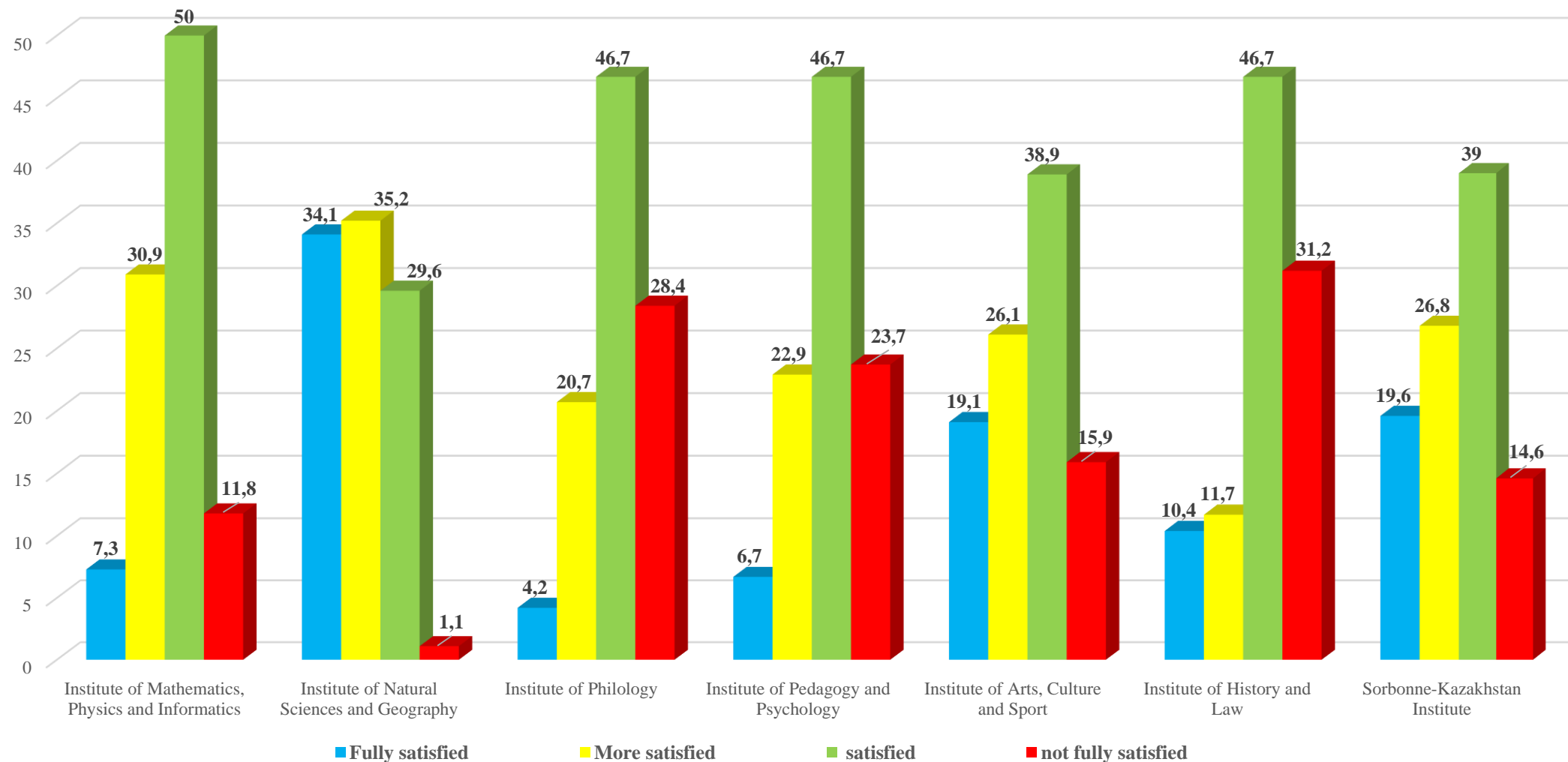
## II. MATERIAL, INFORMATION AND SOCIO-CULTURAL BASE OF THE UNIVERSITY



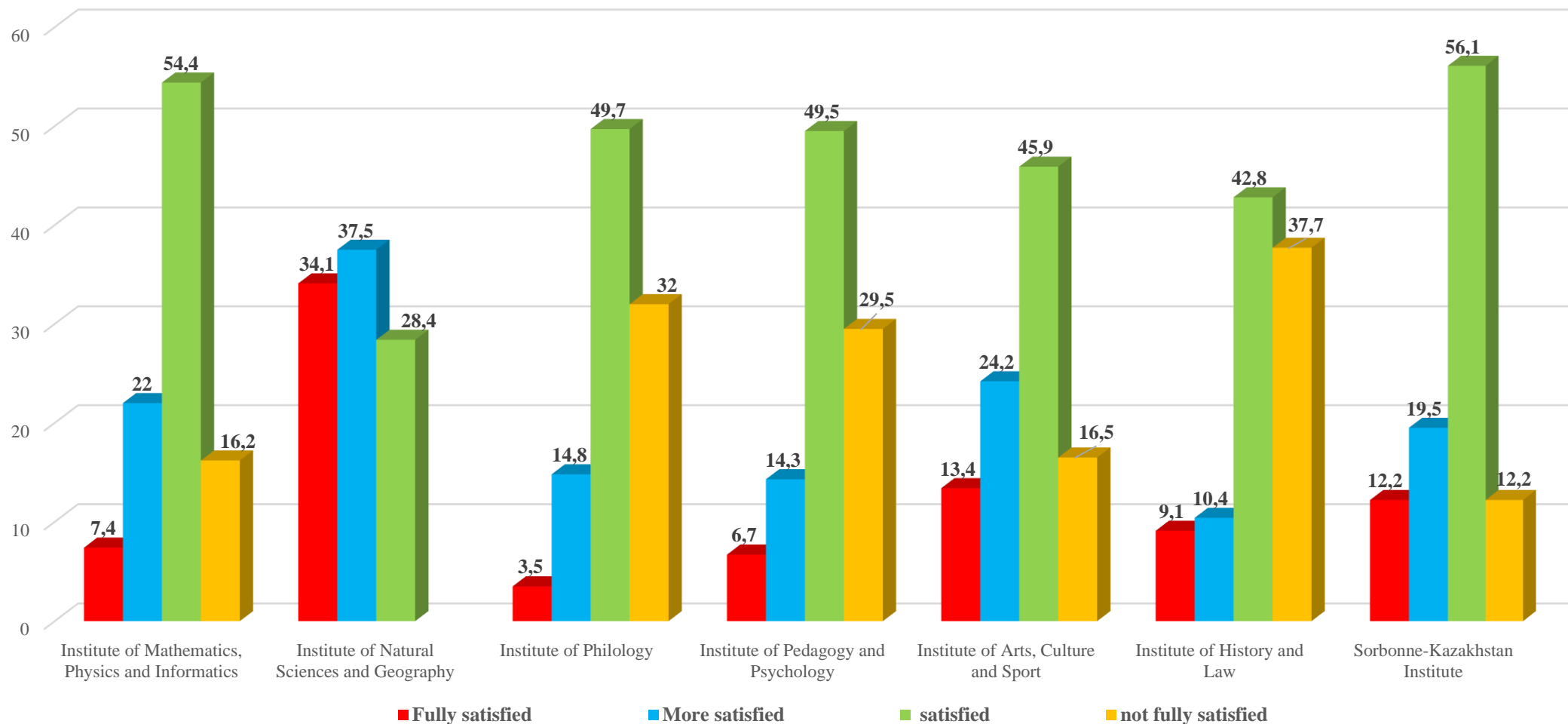
# Are you satisfied with the working conditions and equipment of workplaces, in particular %



# Are you satisfied with the quality of classrooms, department premises, educational laboratories and equipment?, in %

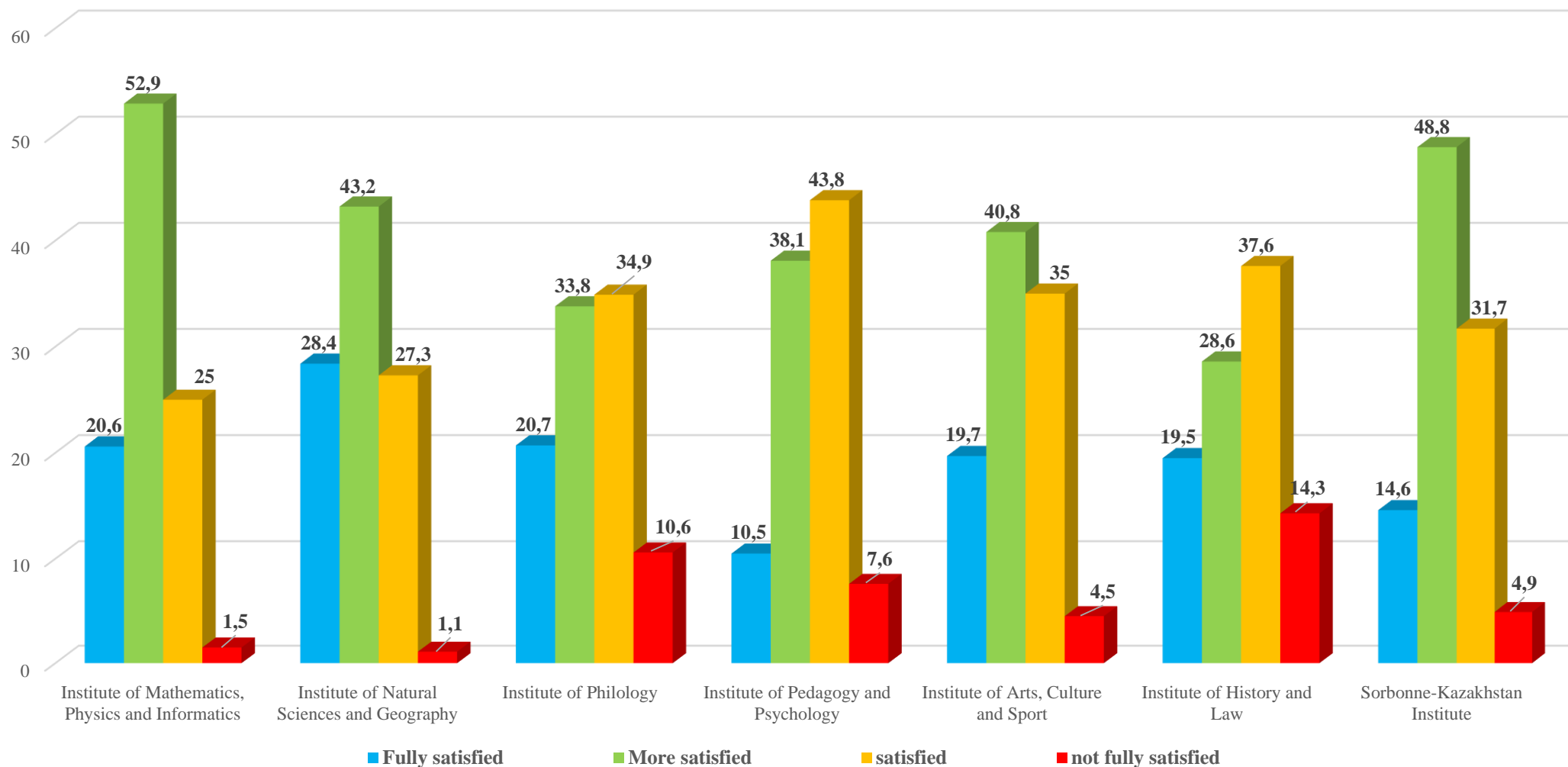


# Are you satisfied with the equipment of the classrooms with modern technical training tools, in particular %

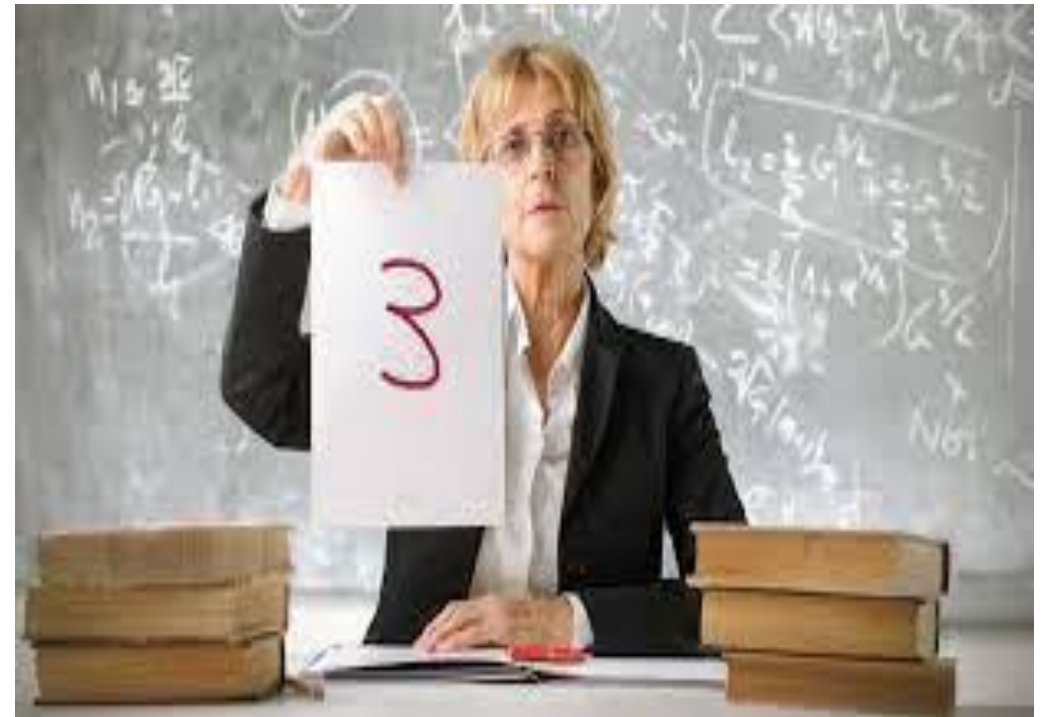




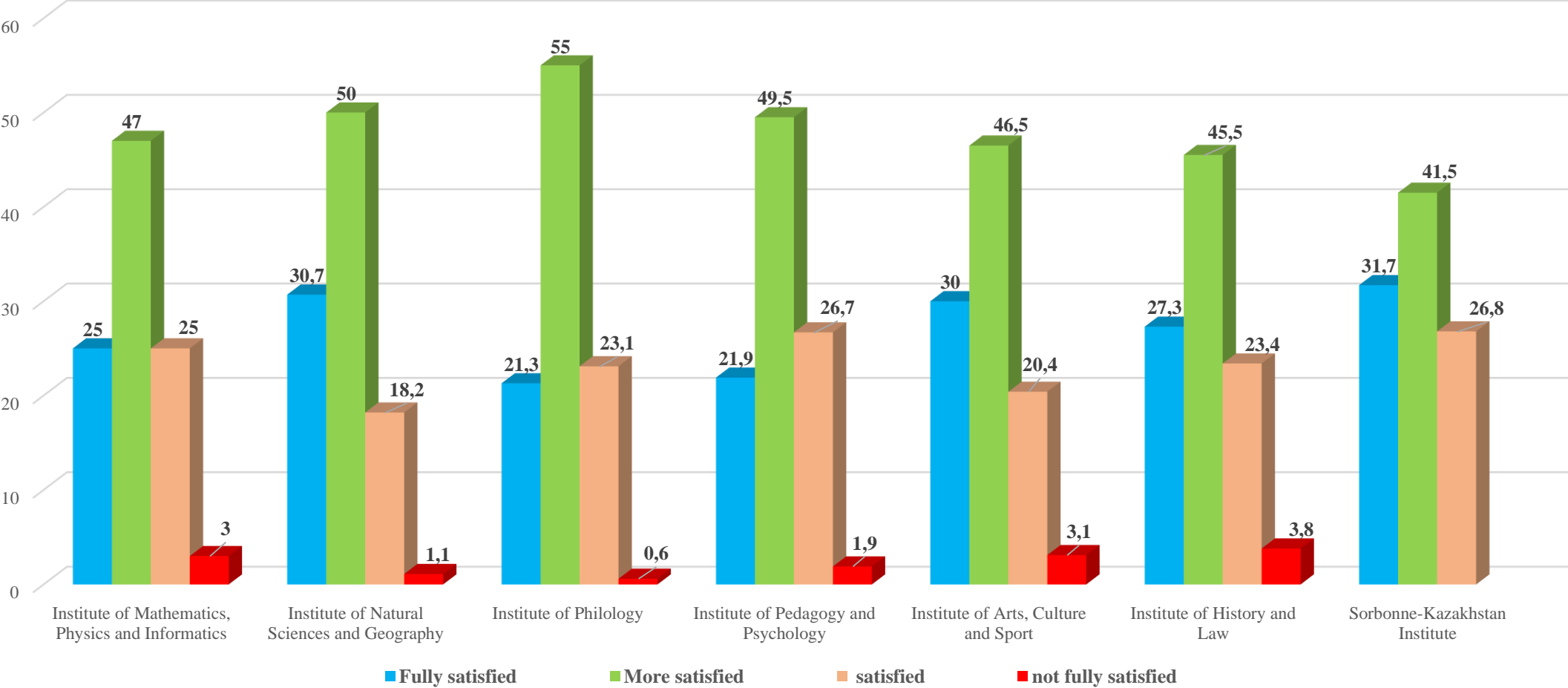
# Are you satisfied with the quality and quantity of educational and methodical literature, in particular %



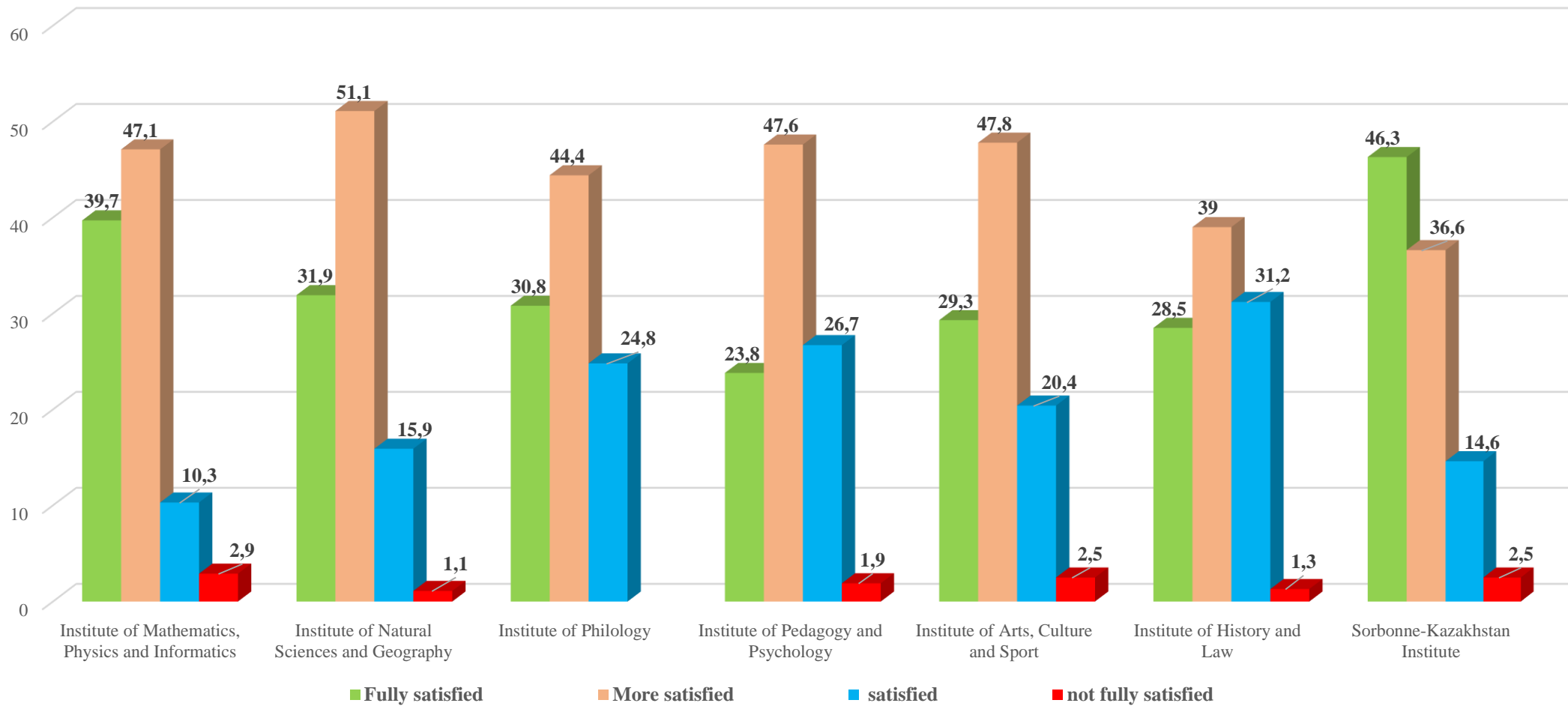
# III. ASSESSMENT OF STUDENTS BY TEACHERS



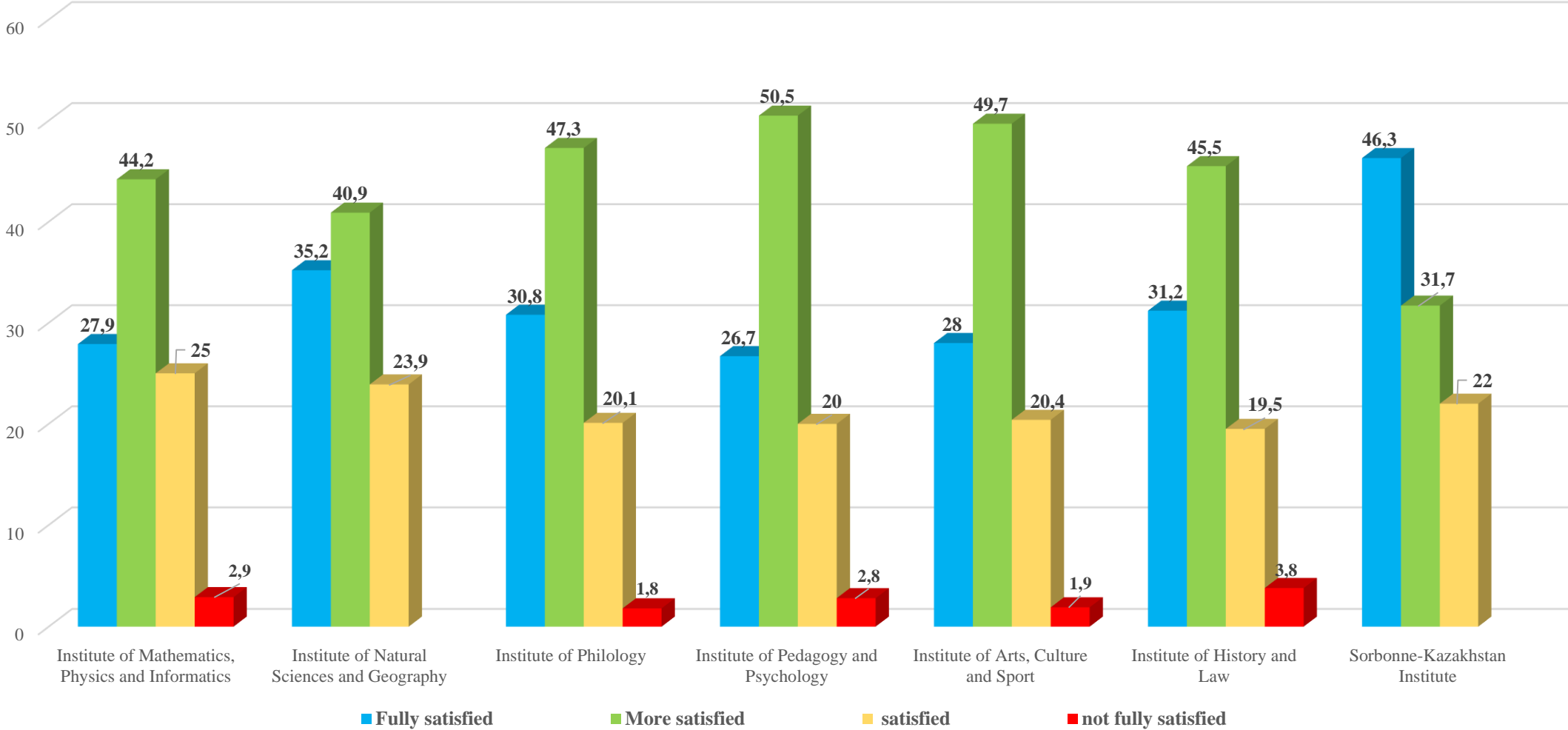
# Are you satisfied with the interest of students in obtaining knowledge, skills, in %



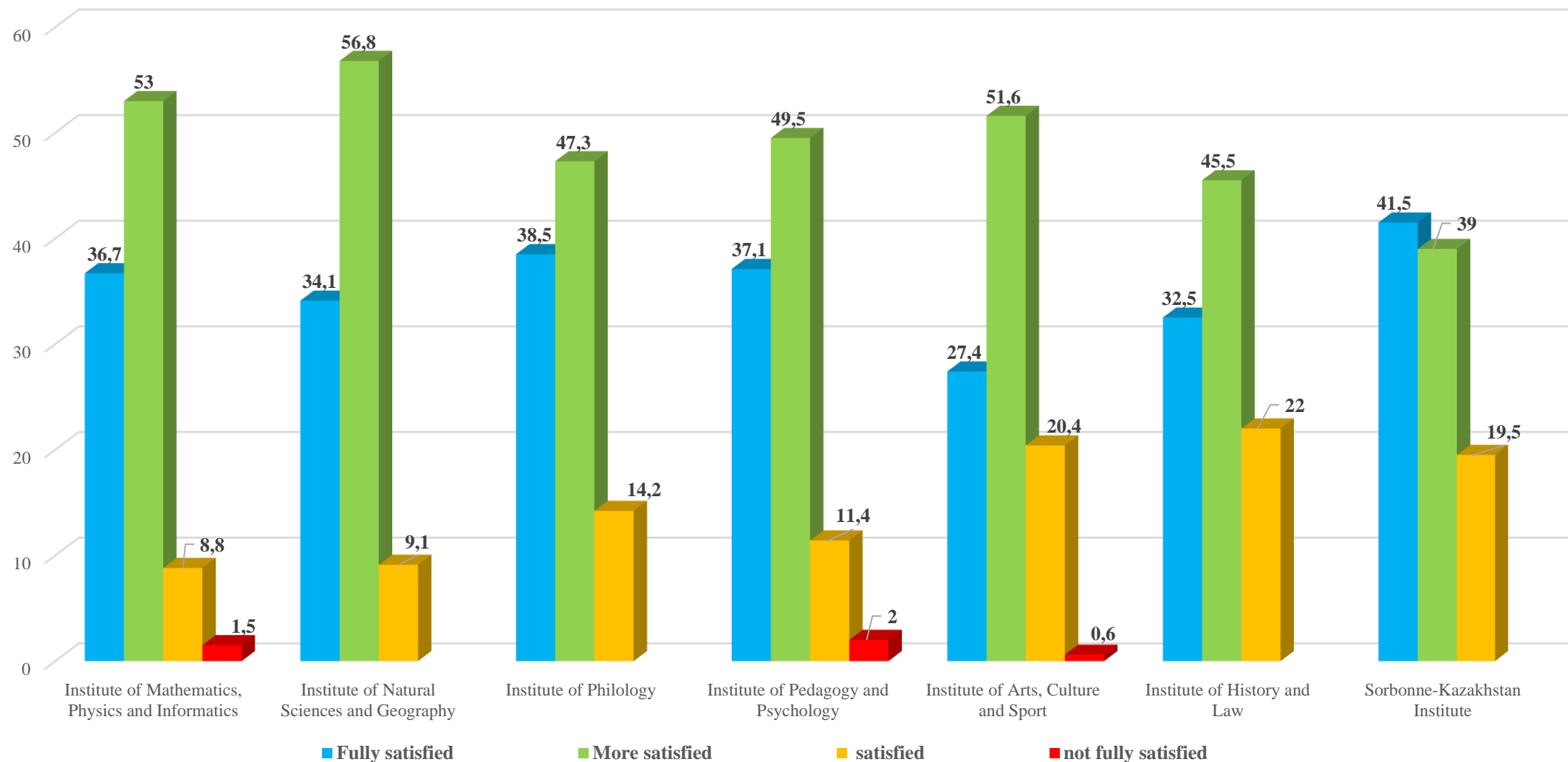
# Are you satisfied with the activity of students in practical, laboratory classes, in %



# Are you satisfied with the behavior of students (in terms of their compliance with ethics, corporate culture and the correctness of communication with teachers), in %



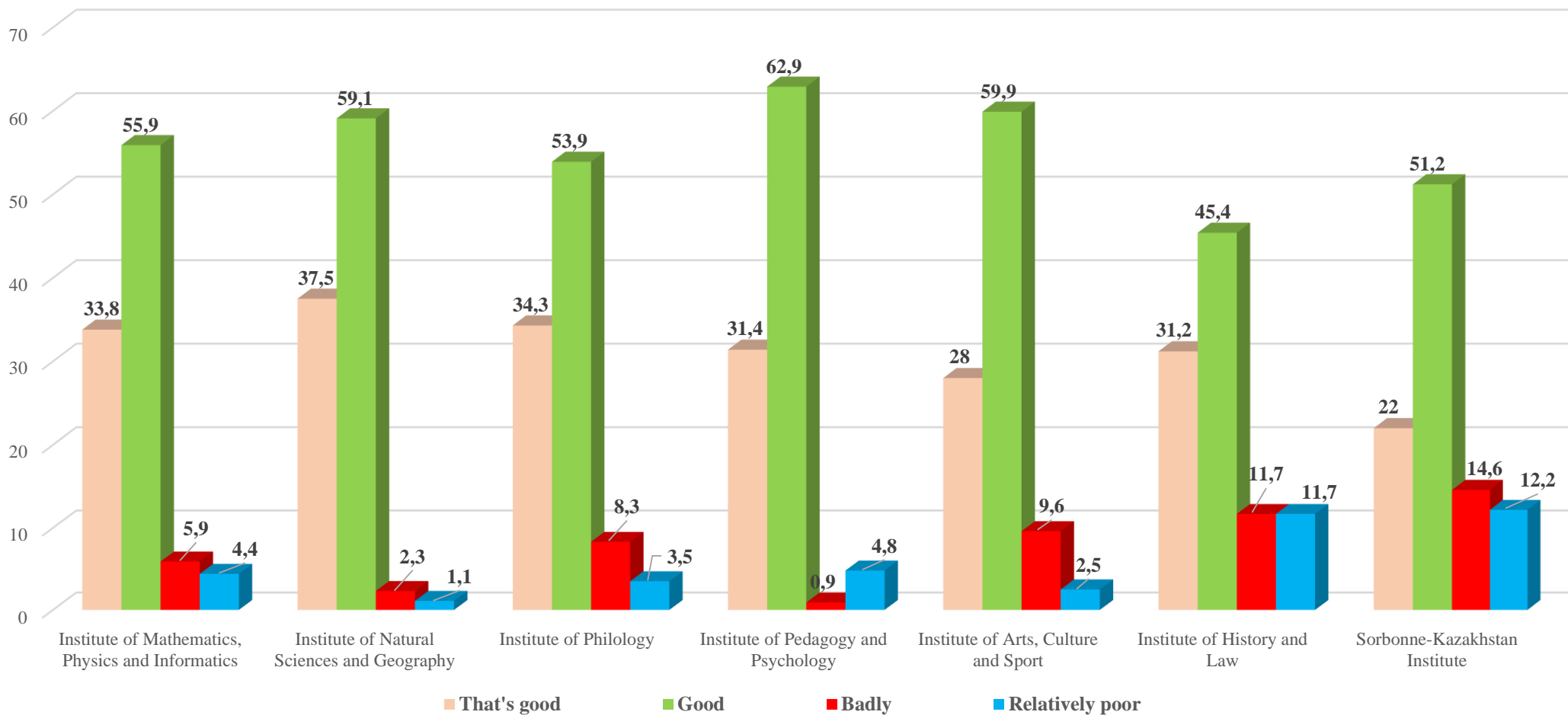
# Are you satisfied with the students attending classes in %



# IV. ORGANIZATION OF SCIENTIFIC ACTIVITY

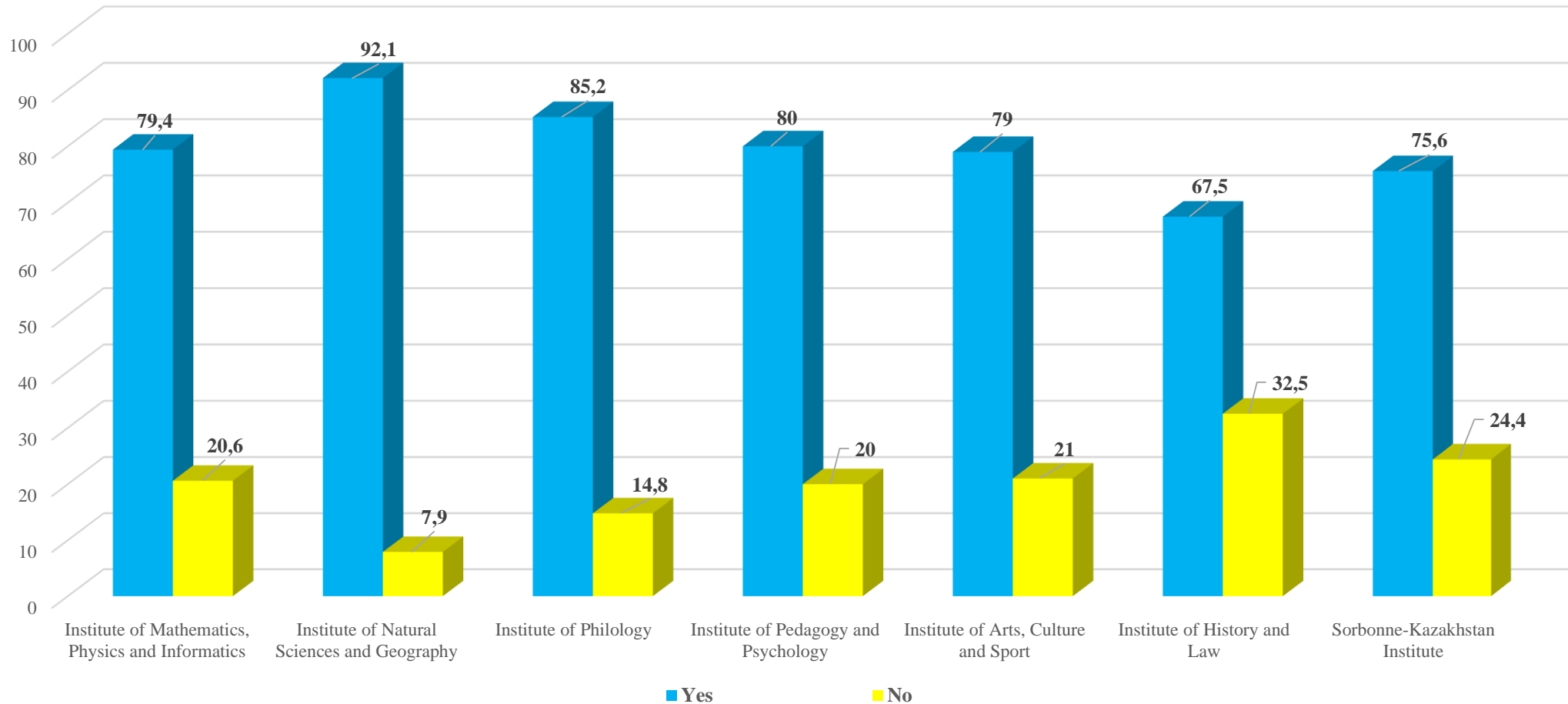


# Appreciate the support of the university leadership for the research initiatives of the faculty, in %

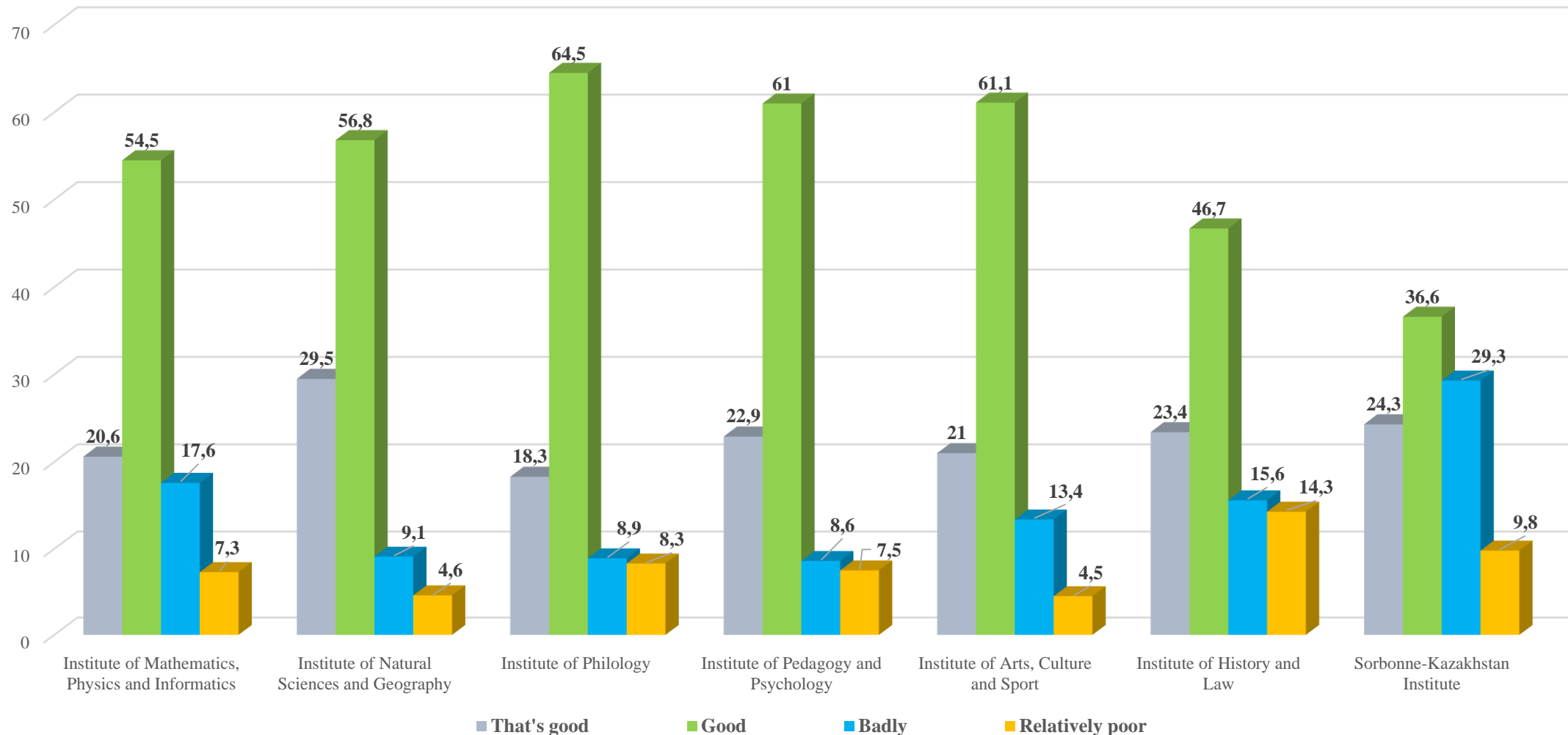




# Are you satisfied with the support of the university in the issue of research work of teaching staff (publication of textbooks, methodological developments, etc.), in %



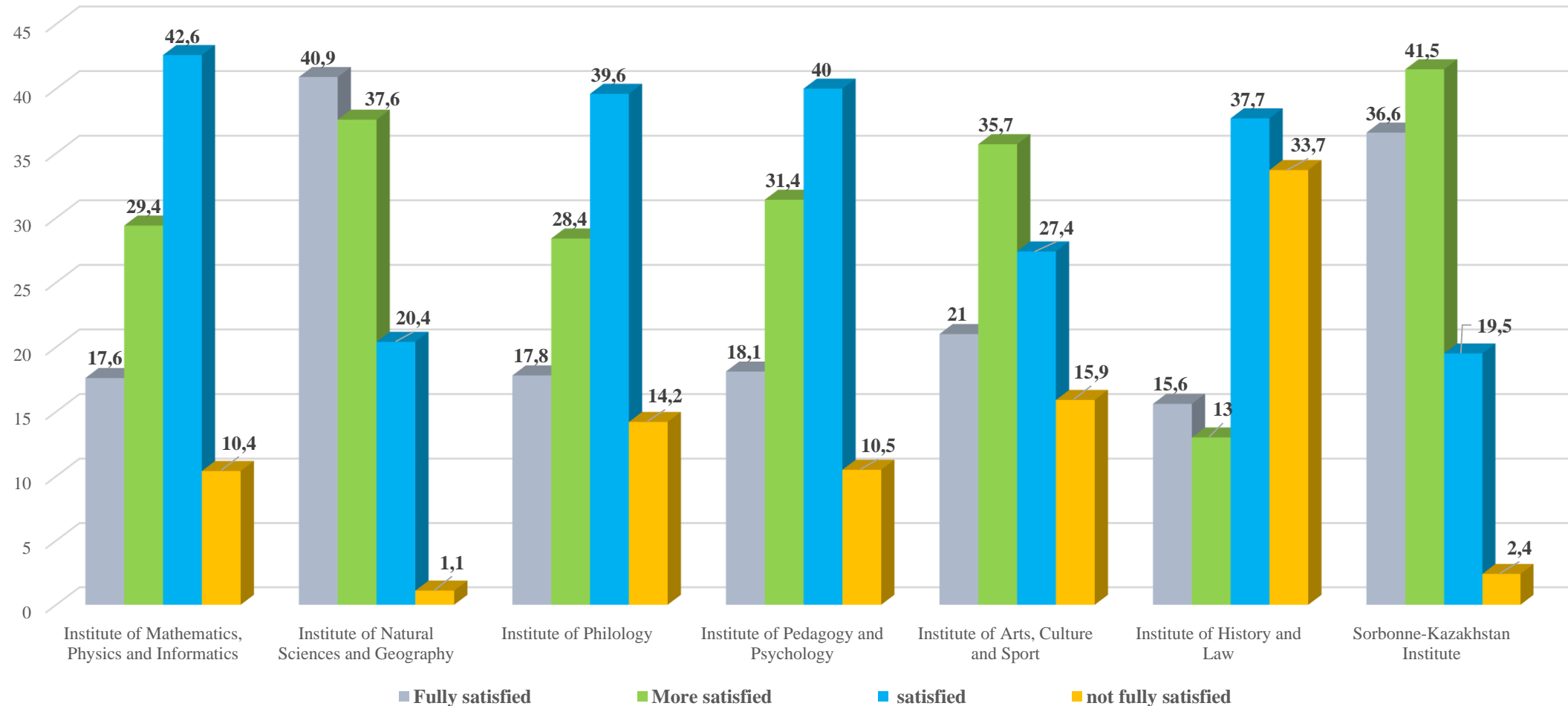
# Assess the level of the faculty's ability to combine teaching with scientific research, in particular %



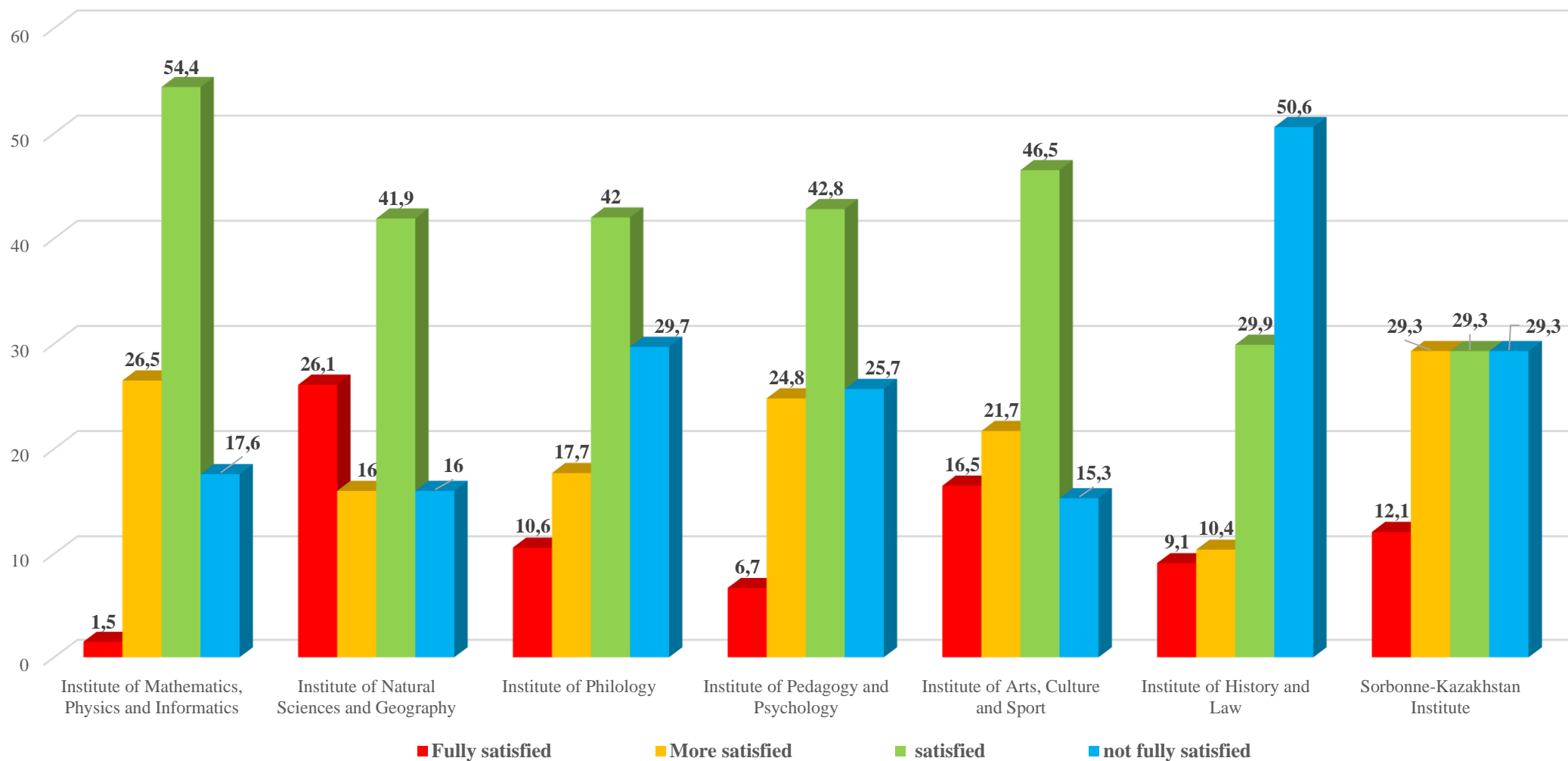
# V. EVALUATION OF SERVICE SERVICES



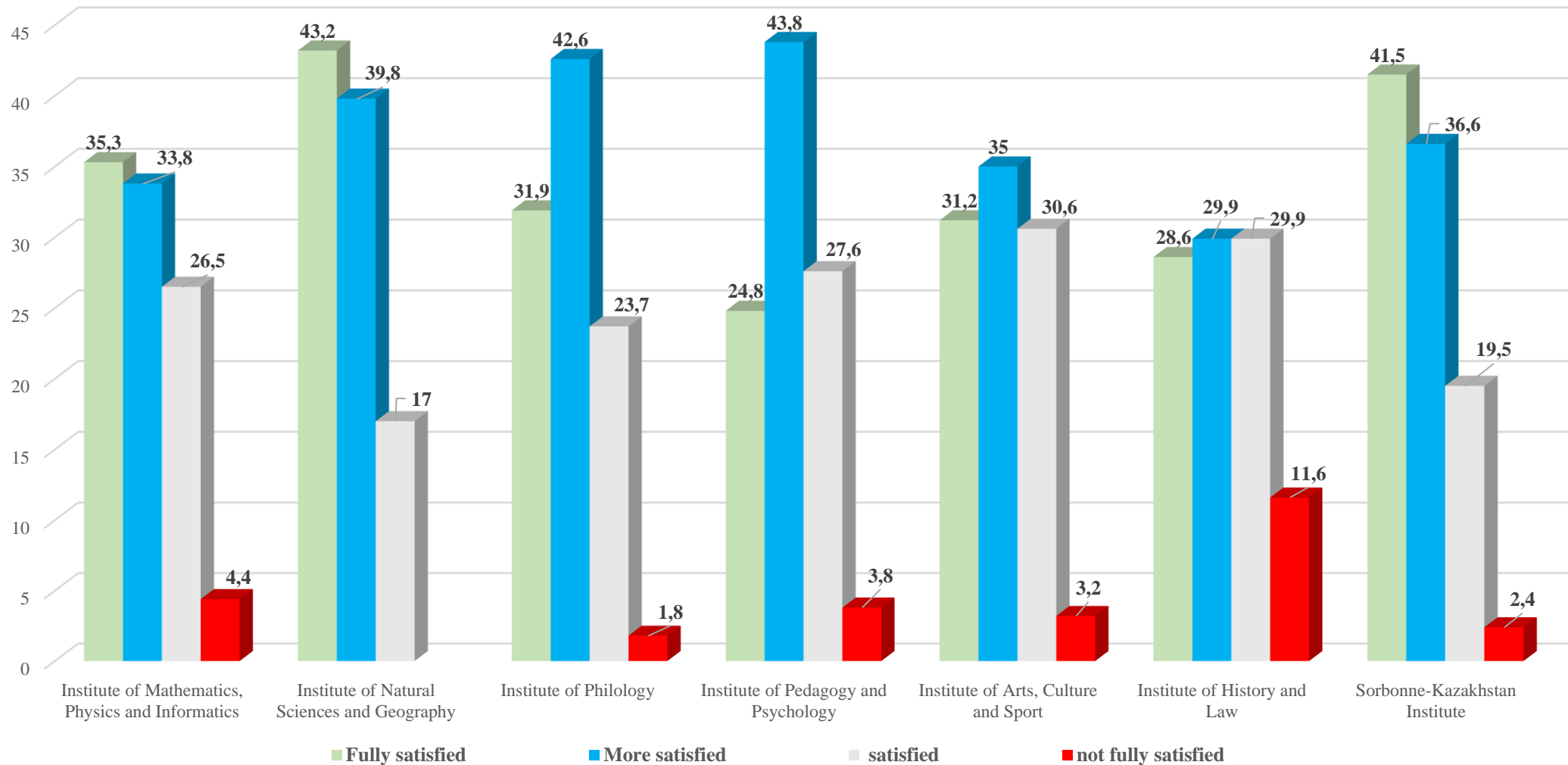
# Are you satisfied with the sanitary and hygienic condition of the educational buildings, in %



# Are you satisfied with the provision of public catering (quality, price), in %



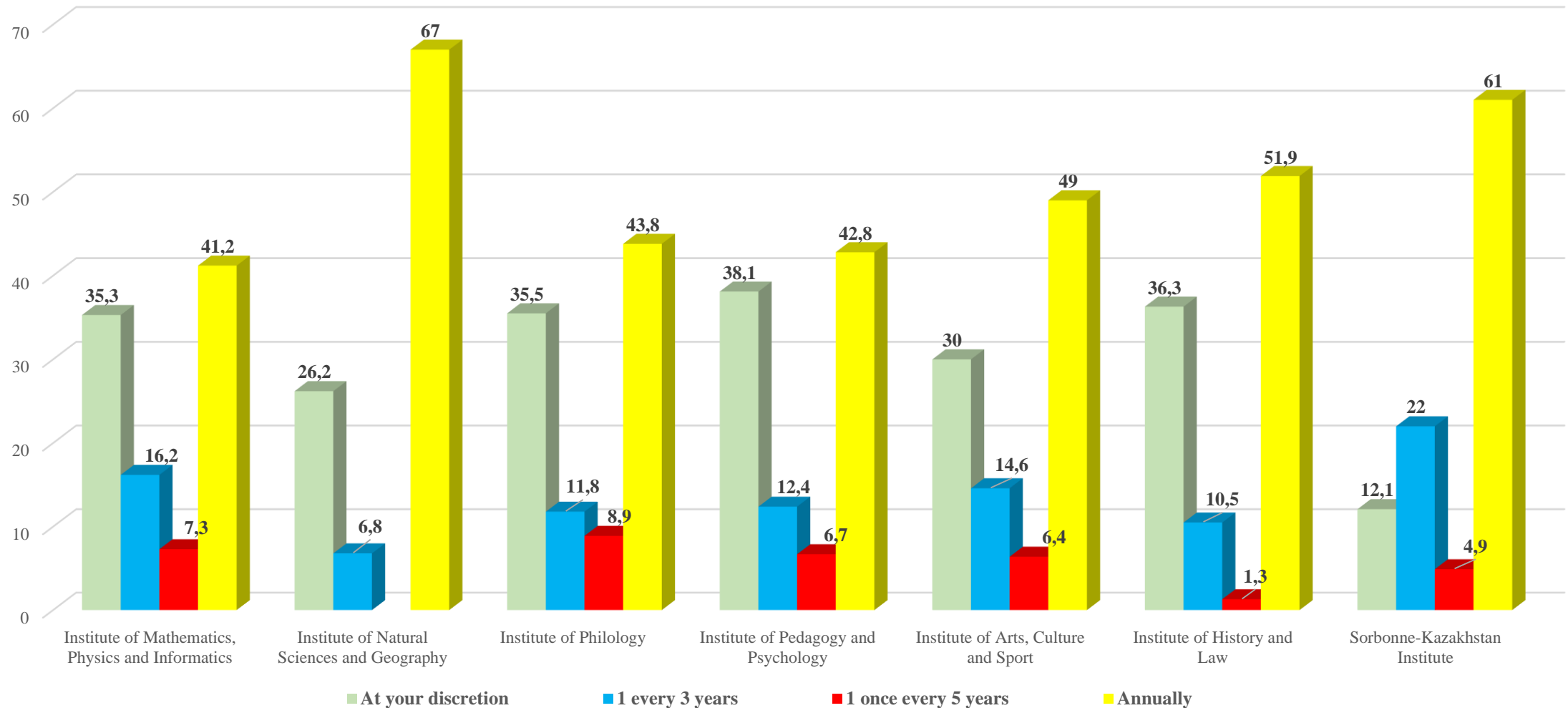
# Are you satisfied with your personal safety and comfort, in %



# VI. PROFESSIONAL DEVELOPMENT

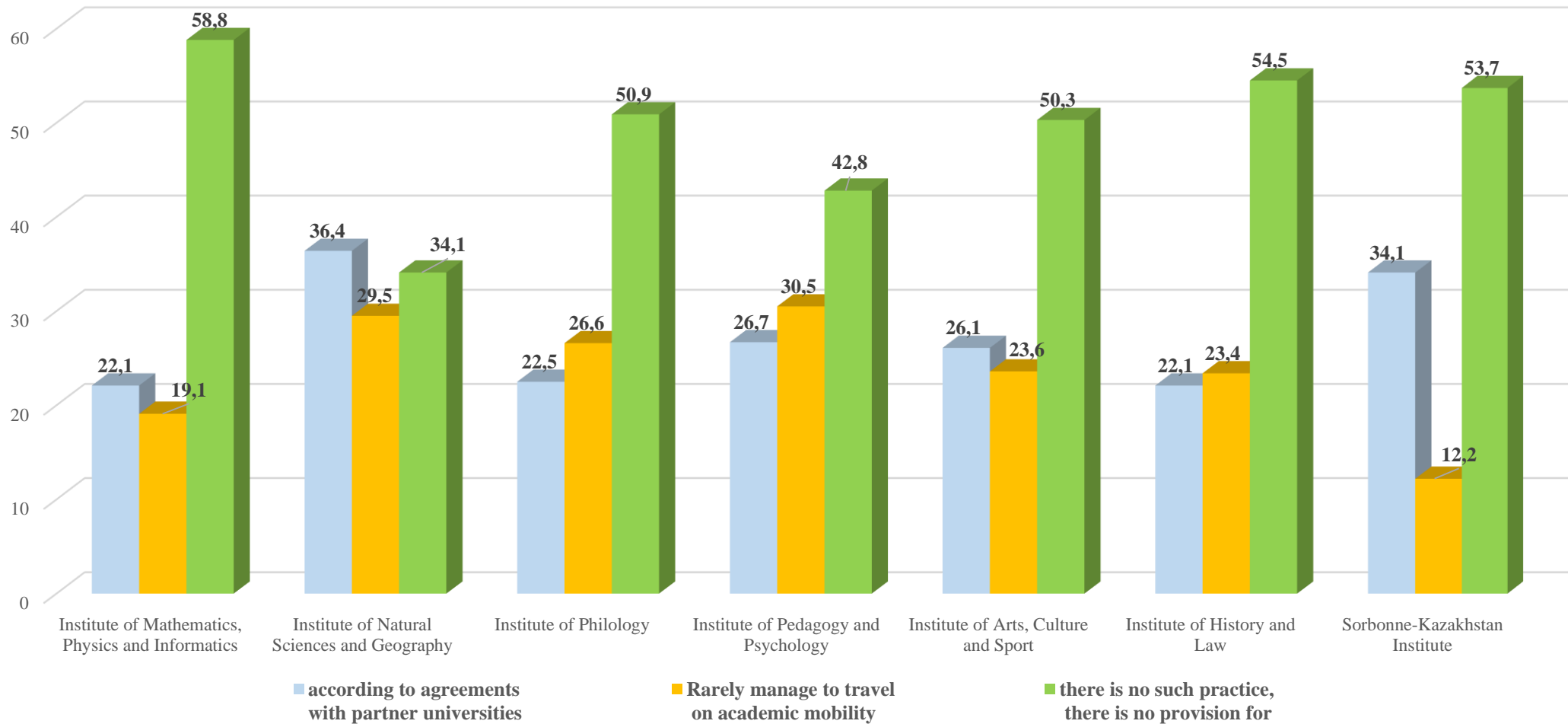


# How often do you improve your qualifications with the participation of the university, in %

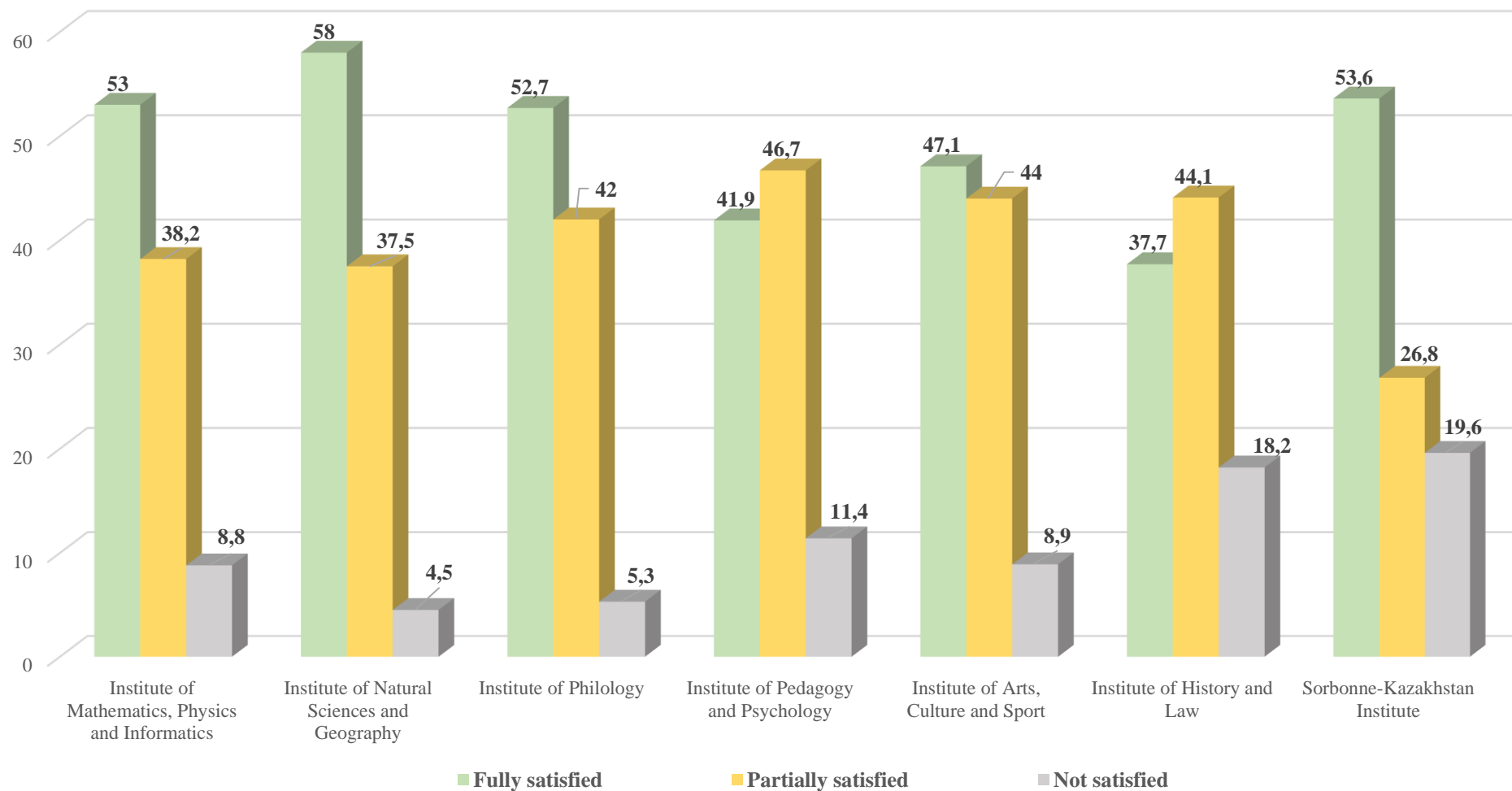




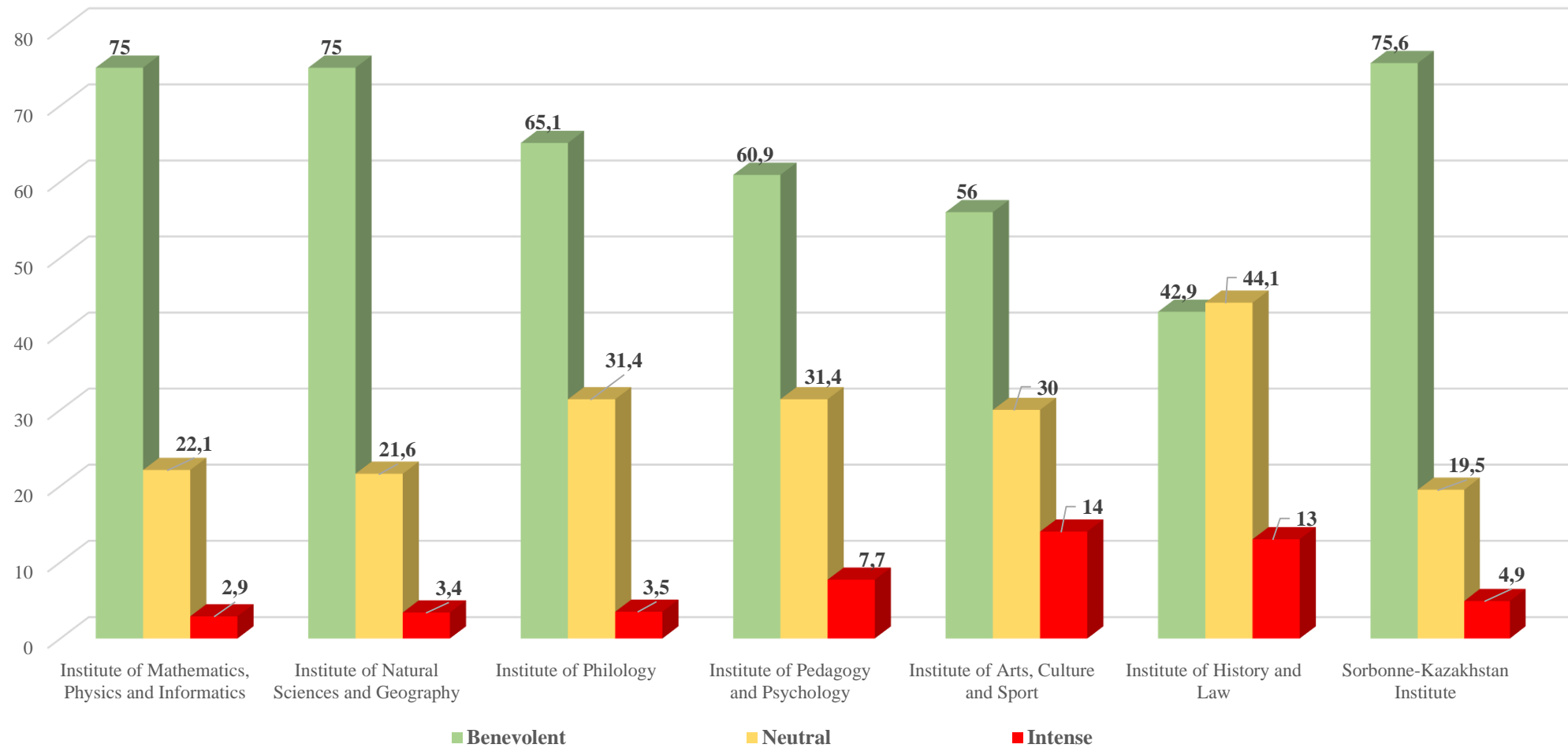
# How often are you sent to other countries or foreign universities under the academic mobility program, in %



# Are you satisfied with the applied system of remuneration, bonuses, in %



# How do you assess the psychological climate in the team, in %



# Conclusion

Based on the results of the survey of teaching staff, it can be concluded that, in general, the results indicate a high degree of satisfaction of teachers with the quality of the organization of the educational process and working conditions at Abai KazNPU, since most of the answers of teaching staff in these positions found a positive assessment. According to all the diagrams presented, it is possible to trace the answers of the teaching staff. Disagreement on some positions on the part of respondents should be coordinated with the leadership of institutes and departments.

# RECOMMENDATIONS

1. University management: pay attention to the improvement and expansion of the material and technical base of the university (furniture, computers, printers, interactive docks, projectors, etc.); consider step-by-step provision and replacement of the material and technical base (laptops, interactive whiteboards, projectors, televisions, laboratory equipment) for departments and classrooms of all institutes;
2. Heads of institutes and departments: analyze the results of the survey, pay attention to the problematic aspects of the educational process; take into account the results of the survey when planning work, assigning responsibilities, professional development, etc.
3. The head of the Department of International Cooperation should coordinate with the heads of institutes and departments an action plan for academic mobility of teaching staff
4. To the head of the Department of Digitalization of Education: to take note of the improvement of the quality and capabilities of the Internet (Wi-Fi); to check and adjust the state of interactive whiteboards, computers, projectors, consoles in all institutes.
5. To the Head of the Infrastructure Development Department: strengthen control over compliance with sanitary standards in classrooms, classrooms and restrooms at institutes; check the heating of the classrooms of building No. 8, located on Abai (Department of Music Education: it is very cold in the classroom, fingers freeze during classes)